



Thank you for choosing **Villa Gloria** as your accommodation facility. Our aim is to provide you with quality accommodation services. We wish you a pleasant stay and we believe that you will take use of our services in the future as well.

DEPOSIT

- **50% of the total amount** may be charged anytime after booking.
- The deposit needs to be paid **within 48 hours after reservation**.
- You can pay deposit by credit/debit card or bank transfer.
- If the deposit is not paid within specified time, the reservation is automatically canceled.

CANCELLATION POLICY

- If cancelled or modified **more than 14 days before date of arrival**, no fee will be charged.
- If cancelled or modified **less than 14 days before date of arrival**, 50% of the total price of the reservation will be charged.
- In case of **no-show**, 100% of the total price of the reservation will be charged.
- In case of **early termination** of stay, you will be charged a fee of 100% of the total price of the remaining days of stay.

CHILDREN AND EXTRA BED POLICY

- All children are welcome.
- One child from 0 to 3 years stays free of charge when using existing beds.
- Extra bed: 10 Eur / night.
- Baby cot: 5 Eur / night.
- The maximum number of baby cots in a room is : 1.

GENERAL

- WiFi is available in all areas and is free of charge.
- Free private parking is possible on site (reservation is not needed).
- Pets are allowed for 8 Eur / night.

We wish all of our guests a pleasant stay.

On behalf of improving our services we welcome the opinions and suggestions of our guests, which can be interpreted directly to the caretaker or sent to: Villa Gloria s.r.o., Bencúrova 14, 821 04 Bratislava or to rezervacie@villagloria.sk