



Thank you for choosing **Villa GLORIA** as your accommodation facility. Our aim is to provide you with quality accommodation services. We wish you a pleasant stay and we believe that you will take use of our services in the future as well.

DEPOSIT

- 50 percent of the total amount may be charged anytime after booking.
- The deposit needs to be paid within 48 hours after reservation.
- It is necessary to send the confirmation about payment to the reception address (rezervacie@villagloria.sk), otherwise the reservation will be cancelled.

CANCELLATION POLICY

- If cancelled or modified up to 30 days before date of arrival, no fee will be charged.
- If cancelled or modified later, 50 percent of the total price of the reservation will be charged.
- In case of no-show, 100 percent of the total price of the reservation will be charged.

NON REFUNDABLE RATE

- A Non Refundable rate is 100% charged upon making the reservation.
- Full payment needs to be paid within 48 hours after reservation.
- A Non Refundable rate is created with a special price reduction, therefore they cannot be altered, modified or canceled. If you should do so, no refund will be given.

CHILDREN AND EXTRA BED POLICY

- All children are welcome.
- One child from 0 to 3 years stays free of charge when using existing beds.
- One child from 0 to 2 years is charged 5 EUR per person per night in child's crib.
- There is no capacity for extra beds in the room.
- The maximum number of children's cribs in a room is : 1.

GENERAL

- WiFi is available in all areas and is free of charge.
- Free private parking is possible on site (reservation is not needed).
- Pets are allowed. Charges may be applicable.

We wish all of our guests a pleasant stay.

On behalf of improving our services we welcome the opinions and suggestions of our guests, which can be interpreted directly to the caretaker or sent to: Villa Gloria, s.r.o., Bencúrova 14, 821 04 Bratislava or to rezervacie@villagloria.sk